

The Edwardene Access Statement 1/2

Introduction: The Edwardene is a Victorian property, originally built as two private dwellings in 1885. It was converted into one and became the Edwardene Hotel in circa 1983. The building is 120 years old and was not purpose built and as a result we are afraid the building is not perfect in terms of access. It is however our aim to ensure all our guests enjoy our accommodation and facilities, and that it is accessible to as many people as possible. Within this statement we have tried to provide as much information as possible to enable everyone to decide whether the Edwardene is suitable accommodation. If you have any queries that you feel have not been addressed or you would like further information, please do not hesitate to contact us by phone on 017687 73586 or by email at info@edwardenehotel.com

Pre arrival: The Edwardene is situated in the Market Town of Keswick approximately 4 minutes reasonably level walk from the market square and its good range of shops. Keswick is approximately 17 miles from Penrith, where you will find a main line train station and also access to the M6 motorway. There is a regular bus service to Keswick from outside the train station. We would recommend alighting the bus at the war memorial - we are just 140 metres away. Taxis are also usually available from outside Penrith train station, approx £25.00-£30.00. We hope the following contact information is of help in planning your trip and travel arrangements. We are not aware of any of the buses or taxis that are adapted for ease of access at this time,

For Bus Information 08712002233 or www.traveline.info

For Train Information 08457484950 or www.nationalrail.co.uk

Davies Taxis 017687 72676

We can post a copy of this access statement or provide it in large print format.

We recommend informing us of any special needs, requirements, impairments, disabilities or preferences, so we can be as helpful as possible.

Arrival: Parking - free on street parking is available outside the property and on most of the neighbouring streets. Parking on single yellow lines is allowed after 4pm and until 7am. Our entrance is seven steps (280mm deep x 180mm high) above street level. They are well lit at night and we have installed a hand rail in the centre. Our main door is 800mm wide. We will be happy to take your luggage to your room and can also collect it from your car if this would be of help.

Once inside: our entrance hall is 1400 x 3000mm, from here there is level access to our dining room and stairs to first and second floors. The stairs are 260mm deep x 170mm high x 900mm wide and there is a hand rail. There are 15 stairs to the first floor and 17 stairs from the first floor to the second floor. All our floors and stairs with the exception of our en suites are carpeted with high quality short pile carpet. On the first floor we have a guest lounge and a cloak room. All the doorways are 800mm wide with the following exceptions: guest cloak room 660mm wide, bedrooms Tansy and Heather 700mm wide and the en suite doorways in all bedrooms are 680mm wide.

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Once inside continued

All our guests are greeted on arrival and escorted to their room, guests have their own room key with an electronic security key tag which operates the front door. Information on our facilities, entry system, breakfast and checkout times are verbally given and this information is also repeated in the guest information folders in the bedrooms and lounge. There are good colour contrasts throughout the building. Lighting is good and atmospheric in all areas. From 11pm until 7am the lighting is of low level.

The bedrooms are all furnished to a high quality and are comfortable in size, our bedrooms on the second floor have a sloping ceiling to one elevation.

Furniture in the lounge and restaurant is flexible and can be moved to accommodate any special requirements. Some Furniture in the bedrooms can also be moved or removed from the bedroom to create more space

At breakfast we have a cold buffet selection which is self help, this can be served if preferred and our cooked breakfast selection is served.

We hope the contents of this access statement are of help to you, and provides a good level of accurate relevant information. If you believe we are lacking in any area please let us know so we can answer any queries and provide all the information you require and also amend this statement were necessary. Where practicable and safe to do so we will endeavour to meet any request and provide as much help as is wanted or required, please just ask.

Additional information

- * All printed material can be provided in large print format.
- * Registered assistance dogs are welcome if notified at time of booking.
- * Mobile phone signals are generally good in town but very variable in the areas around.
- * We have an audible fire detection system throughout the house.
- * The nearest shop mobility scheme is in Penrith

Contact information

The Edwardene
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Keswick
Cumbria
CA12 4EF
Tel 017687 73586

www.edwardenehotel.com

info@edwardenehotel.com